



URGENT SECURITY MESSAGE FROM CSPI

November 16, 2007

Dear friend,

The company we contract with to provide online grassroots tools, Convio, has identified a breach of their Internet security systems. While there is no evidence that CSPI email addresses or other data was obtained by unauthorized parties, we wanted to let you know and make some recommendations about how you can protect your information online.

Fortunately, this company does not collect or store credit card numbers or other financial information about our activists and members. However, if you use the same password to access your online profile with CSPI as you use with online banking or shopping systems, we recommend that you consider changing those passwords. (Frankly, it is a good idea to do this from time to time anyway.)

We also recommend that you be on the alert regarding any email that encourages you to visit a web site or asks you to provide personal and financial information. CSPI would never ask you to provide such personal information in an email. You should delete any suspicious email you receive.

Though we do not want to unnecessarily alarm you, we felt it was our obligation to notify you about this problem, and we apologize for any inconvenience. We value the fact that you trust us with your email address and look forward to communicating with you safely and securely. As you know, we have a lot of work to do together on the issues we care about.

Sincerely,

Michael F. Jacobson
Executive Director
Center for Science in the Public Interest

P.S. Convio assures me they have fixed the problem and I have instructed the company to keep me personally updated on the security improvements they plan in the future. Convio is providing more information on their web site at www.convio.com/onlinesecurity.